

Employee Services



CONCERN services are available to all Diocese of California employees, their dependents and domestic partners.

ARE CONCERN SERVICES CONFIDENTIAL?

Yes. The law requires that your contact with CONCERN not be revealed to anyone, including your employer, without your knowledge and written consent. Legally required exceptions to confidentiality: when there is serious threat of harm to the client or others, or reasonable suspicion of child or elder abuse.

SHORT-TERM COUNSELING

Each individual has a **1- 8** visit benefit per problem per 12-month period for personal problems. CONCERN offers assessment, crisis intervention, short-term counseling and referral to community resources. Sample topics include:

- Marital and family problems
- Difficulty with relationships
- Emotional distress
- Job stress
- Communications or conflict issues
- Alcohol or drug problems affecting you or your family
- Loss and death

PARENTING AND CHILDCARE RESOURCES

Referrals are available for a wide variety of childcare services in your area including:

- Family day care homes
- Before/after school care
- 24-hour care
- Infant centers & preschools
- In-home childcare
- Emergency/drop-in care
- Adoption Assistance
- Care for sick children
- School age & College assistance

LEGAL CONSULTATIONS

Referrals are available for legal issues. You will be linked to a local attorney for a free 30-minute office or telephone consultation. The legal referral service can be used for all types of legal matters (excluding claims involving workplace issues):

- Consumer issues
- Small business services
- Contract issues
- Personal/family services
- INS issues
- IRS matters

FINANCIAL COUNSELING

Information and resources are available for financial matters. You have access to our financial help line that provides sound financial guidance that will help you manage your money wisely and develop long-term financial security.

OLDER ADULT SERVICES

If you're caring for an elderly relative and need assistance in finding services or support, call CONCERN. Services include referral to programs and resources in your area that will make it easier to handle the task of locating the needed help.

CAREER MANAGEMENT

Get your career back on track with a one-hour, in-person appointment with a Career Counselor. Career Counselors can help you assess on-the-job career development issues, clarify skills, interests, values and work styles. They can also help you evaluate education and skill enhancement options.

ON LINE EDUCATION

[LifeAdviser](#) is your online education portal and resource center available 24/7 accessible from any internet web browser. It is a self-help portal with tools, tip, and resources to help employees and their families live healthier, happier lives. Check it out at www.concern-eap.com

Questions about CONCERN? Please call: 1-800-344-4222